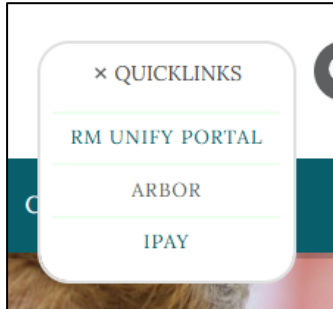




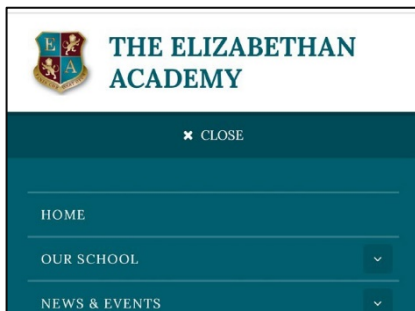
Dear Parent or Carer,

If you are having any issues in relation to logging into Arbor, then please follow the instructions below:

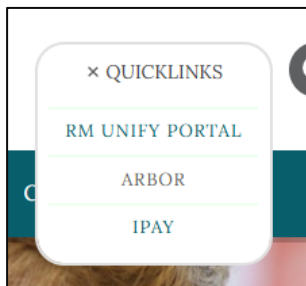
1. Go to the school's website (<https://www.elizabethan.notts.sch.uk/>)
2. DESKTOP USERS – Click on the 'Quicklinks' button at the top right of the page



MOBILE USERS – Click on the menu at the top of the screen



3. Select 'Arbor'



4. In the bottom left, click on either 'First time logging in?' (if you have not logged into Arbor before) or click 'Forgotten your password?'



Principal: **Mr Tom Crowther** Chair of Governors: **Dr Derek Cheetham**

Hallcroft Road, Retford, DN22 7PY T: 01777 713700 E: office@elizabethan.notts.sch.uk W: www.elizabethan.notts.sch.uk



- Enter the email address that you used to register with the school

- Check your email inbox for the 'Change your Arbor password' email. (If you can't find the email, check your junk/spam folder)

- Click on the link and follow the onscreen instructions to setup your password

- You should now be able to login to your account
- Once logged in, confirm your child's date of birth

If you have any issues along the way, feel free to contact the IT Support team - helpdesk@elizabethan.notts.sch.uk

Kind Regards,
IT Support Team

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